



Long-Term Care Ombudsman Program Of Santa Barbara County

WHERE AND HOW TO REPORT ABUSE

If abuse occurs in **any long-term care facility**, report to:

Long Term Care Ombudsman Program of Santa Barbara County

Phone: (805) 922-1236 (9am to 6pm)

Fax: (805) 922-1541

Crisis Line: (800) 231-4024 (after business hours)

E-mail: LTCO@fsacares.org

If abuse occurs in an **Assisted Living facility or Memory Care Unit**, (besides contacting the Ombudsman's office) report to:

Community Care Licensing

Phone: (805) 562-0400 (Santa Barbara)

Phone: (844) 538-8766 (24 hours)

E-mail: letusno@dss.ca.gov

If abuse occurs in a **Skilled Nursing Facility**, (besides contacting the Ombudsman's office) report to:

Department of Public Health

Phone: (805) 604-2926

Fax: (805) 604-2997

If abuse occurs in a **facility for individuals with developmental disabilities**, (besides contacting the Ombudsman's office) report to:

Tri-Counties Regional Center

Phone: (805) 962-7881 (Santa Barbara)

Phone: (800) 322-6994 (24 hours)

Fax: (805) 884-7229

A **written report could be faxed to all these agencies using the form SOC 341** (the fillable form is on the link below):

<https://cdss.ca.gov/portals/9/fmuforms/q-t/soc341.pdf>

For more information in how to obtain the SOC 341 form please contact:

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If abuse occurs In the **Community at Large and individuals are Elders (aged 60 or older) and/or Dependent Adults (ages 18 to 59 with a physical or mental condition)** report to:

Adult Protective Services

Phone: (844) 751-6729 (24 hours)

Fax: (805) 681-4666

Online Report to: <https://ReportToAPS.org>

For **Staff Related Complaints and/or Labor Conditions**, report to:

Labor Commissioner's Office

Phone: (805) 568-1222 (Santa Barbara)

Website: <https://www.dir.ca.gov/dlse/>

In case of emergency, call 9-1-1